

ABOUT US:

Born into a family of hairdressers and having grown up with parents that owned several salons, we saw first hand what it took to run a successful business. We have been in the business for 10 years and operate two shops, one in the heart of South Kensington and the second which recently opened in Borough. We have built an extremely loyal client base, who have all become part of the clo&flo family. We are looking for someone to join the team and contribute to the overall success of the business. We are looking for someone who will go above and beyond for our clients and maintain the strong focus we currently have around the customer service that we provide.

At clo&flo we truly believe that in order to perform at your best, you need to take care of yourself from the inside, out so we will be looking for this in a manager. You will need to have a passion for hair, have lots of personality and a great smile! This is at the core of clo&flo and if you share our values and have the correct skills and drive you will be a great addition to our team.

YOUR ROLE:

As a Salon Manager at Clo&Flo, you'll be responsible for managing the operations across both our South Kensington & Borough shops. You'll be accountable for upholding an exceptional customer experience as well as growing the client base and service offering. You'll be working directly with the founding Directors and manage a super talented team of stylists and instructors.

Send us your CV and a covering letter explaining why you should work for us and why think you would be right for this roles, commercials, operations, branding and more. We're looking for someone with a 'can-do' attitude and willing to bring their own flair and ideas to the business.

COMPETENCIES:

- Able to demonstrate solid organisational skills when building staff rota's or ensuring stock levels are controlled effectively
- Proven background in having a customer focussed mindset through new business and retention strategies
- Responsible for managing the profit & loss across both salon locations
- Excellent verbal and written communication skills in English and any extra language skills a bonus
- Experience leveraging software systems to manage client base (i.e. Zenoti, iSalon etc...)
- A passion for hairdressing and keen interest in helping contribute to the Clo&Flo brand

SEND US YOUR CV AND A COVERING LETTER EXPLAINING WHY YOU SHOULD WORK FOR US AND WHY THINK YOU WOULD BE RIGHT FOR THIS ROLE: EMAIL [INFO@CLOANDFLO.COM](mailto:info@cloandflo.com)
